



Total Message Care

Hosted Email- POP3, IMAP, MAPI, & Web Mail
IM Filtering
Email Filtering
Web Filtering
Archiving
Shared Calendar, Tasks
Mobile Device Synchronization
Outlook Compatibility

Why E-mail Sorting Solutions?

Why ST BERNARD?



Why?

Focused on Managed Messaging Security Since 2003

Superior-Architected Infrastructure

DATACENTERS:

Carrier-class hosting facilities with power and back-up power supplies, Generator, temperature, humidity control and fire suppression systems

12 hours of battery life and 24 hours of generator fuel with contracts for 4 hour diesel fuel delivery

Onsite technician

SERVER FARM

Dedicated Server Clusters for Web, IM, E-mail, Archiving and filtering services with Backend SQL databases

Server Clusters for Messaging Services are an adaptable server or client based provisioning.

Messaging System is based on Cisco, Linux, Unix, Dell and EMC hardware.

Load-Balancers distribute connections across hardware and allow for easy addition of new hardware and auto-detection/removal of down equipment without interruption.

System is monitored and automatic alerts sent out when failures or heavy loads are detected. Stats stored for future growth projections.

Dual redundant/load-balanced fiber optic IP internet connections to Tier 1 internet back-bone providers.

SUPPORTED BY CERTIFIED ENGINEERS

Linux, MCSE, CCNA, CCNP, CCDA certified engineers maintain our infrastructure and provision our equipment and software as a service.



1-866-660-4292



Why?

Since 1995 Focused on Internet Security Software



Own Well-Architected Hardened Technology

- Enterprise proven Messaging security platforms
- Promptly adapts to new threats or regulations
- Flexible to incorporate specific customer requirements
- Mature Technology
- Industry-acclaimed
- **> 12 years, >multiple countries >5,0000 clients**
- **Millions of protected machines**
- **Multiple awards for performance and value**

Established in 1995, deployed across millions of computers worldwide, the company's award-winning products deliver innovative security solutions that offer the best combination of ease-of-use, performance and value.

ST. BERNARD's delivers Internet filtering technology that enforces acceptable use policies and delivers perimeter protection from Internet-based threats in HTTP, IM and P2P traffic including spyware, malware and phishing.



Together... Focused on Complete Message Security

How does Total Message Care work?

By routing all messaging traffic through our IM, email, & web server clusters, all internet communication can be scanned and filtered for threats.

Add these important facts;

- the email is hosted, can be POP3, IMAP, or MAPI
- collaboration is enabled for calendar and task sharing
- Remote devices synchronize and update calendars
- the flexibility to not provision individual security filters allows for supporting combinations with legacy systems.
- Redundancy and Disaster Recovery are included as archived communications are stored at our data centers.

Total Message Care is a bundled offering for email, calendar, data archival, Spam Filtering & Antivirus, as well as Web Content and IM Filtering services all in one.

Provisioning:

1. **Create User Accounts**
-email, IM, and Web users
2. **Configure Protocols**
-Collaboration, Email, IM, and Web
3. **Redirect Message Traffic**
4. **Secure Message Traffic**
5. **Configure Groups, Preferences**



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Why?



Focused on our Customers Messaging Security

Over the years, we've answered the requests of our end user focus groups and our clients by **PROVIDING:**

- No risk, guaranteed service, cancelable at will.
- No set up fees, maintenance fees or upgrade fees.
- No hardware or software purchases or licenses needed, no changes to legacy systems.
- No-long term contracts, just month to month actual billing.
- Co-Branding**– Create confidence with your **own brand name** premium filtering services, instill assurances backing **your** service with the St. Bernard's name.
- Virtual ownership of our World-class infrastructure, use our redundant data centers to guarantee uptime, speed, and ironclad reliability to process huge volumes of filtering requests in milliseconds.
- Volume license sharing in the World-renowned, award winning filtering technologies
- Real time monthly billing safeguarding against turnover, with accurate user verification, meaning fair and exact billing for only the accounts benefiting from the filtering service. As the number of filtered users fluctuates, so do the amounts charged,
- Web based management center for Administrators and for the end user.
- Free 30-day trial period, for up to 5 users.



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Focused on Security Technology since 1995

Why?

FILTERING TECHNOLOGY



DISCLAIMER

Disclaimer for this Group

Enable Disclaimer

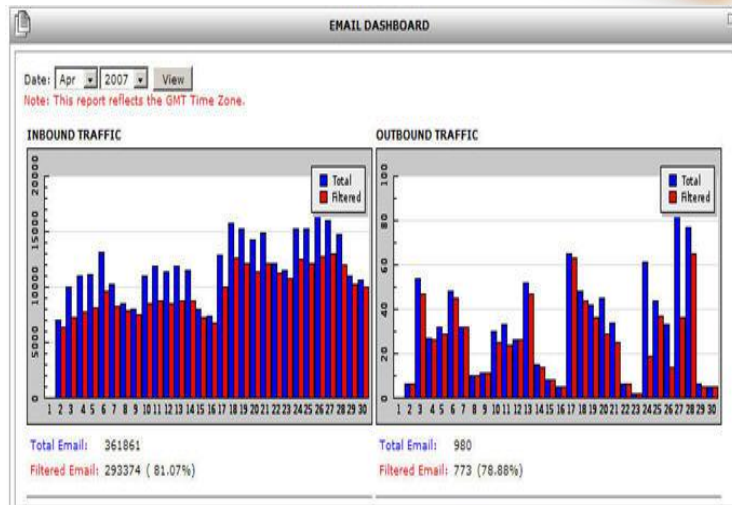
Enable Disclaimer Formatting (display disclaimer in blue)

Disclaimer: (Recommended 100 characters. Maximum 200)

This conversation is being monitored and logged.

Default: "This conversation is being monitored and logged."

Note: Changes may take up to 5 minutes to take effect



Pro-Active AUP Notifications

IM TRAFFIC REPORT - CONVERSATIONS - 2007/03/23

Report Date: 2007 Mar 23 View All Reports are based on GMT Time Zone

Monthly Traffic | Hourly Traffic | **Conversations by Day** | **Users by Day**

Time	Sender	Recipient	Length	Size
09:15:25 PM	Unknown User	...	1s	171b
08:25:14 PM	Unknown User	...	2m 9s	438b
07:44:12 PM	Unknown User	...	7m 27s	621b
04:50:53 PM	Unknown User	...	12m 34s	956b
03:54:52 PM	Unknown User	...	3m 31s	177b
02:40:03 PM	Unknown User	...	9m 54s	563b
02:39:52 PM	Unknown User	...	0s	137b

Email Details by the Minute

Delivering a best of breed messaging security technology is only half the battle, enabling managers and administrators to account for employee time and productivity with global and granular reporting are essential to fair AUP (Acceptable Use Policy) enforcement.

Blocking file types from being IM shared, blocking viruses from being peer shared, and blocking defined intellectual property content from email are expectations, having the tools to live monitor and manage usages brings Total Message Care technologies into the highest security levels.

IM Details by the Day



Be Focused



Why?



ADMINISTRATION TOOLS

- Web based User Management Console for Administrators
- Create custom Objectionable Words List (OBL)
- Blocked messages, Policy violations can be reported via email to Administrators, managers, and supervisors.

Focused on Value & Control

NOTIFICATION EMAIL ADDRESSES

Admin Email Addresses

Save

CONTENT LIST (ALLOW)

Content Filtering: Enable

Action: BLOCK the message (Message is not logged)
 ALLOW and log the message (Message is logged)

Add Phrase/Word: Add

Phrases/Words: DELETED
 DELETED

Notifications

Notify Admin: Enable

Notify Sender: Enable

Sender Notification Text:

Default: "Your message has been filtered for inappropriate content."
 (Native protocols only)

Save

ARCHIVE EXPIRATION

Apply Changes To: This Group Only All Groups

Email	
Inbound	1 Month(s)
Outbound	1 Month(s)
Quarantine	
Inbound	
Spam	1 Month(s)
Virus	1 Month(s)
Attachment	1 Month(s)
Content	1 Month(s)
Policy	1 Month(s)
Black List	1 Month(s)
Outbound	
Virus	1 Month(s)
Attachment	1 Month(s)
Content	1 Month(s)
Policy	1 Month(s)
Black List	1 Month(s)
Web	1 Month(s)
IM	1 Month(s)

Update

Please Note: You can only INCREASE Archive retention times. If you would like to DECREASE the retention time, please fill out this form and fax it to 619.374.7227 with the appropriate authorized signatures.



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